

Quality Policy

IFP Training helps its clients in the oil & gas, petrochemicals, powertrain and new energy industries, to maintain and develop their staff's professional competencies at the highest level in the industry. Faced with rapidly changing market needs, with new expectations in the fields of energy transition, distance learning, digitalization of training, with new clients and different pedagogical expectations, IFP Training must constantly adapt and improve its quality management system to keep it in line with clients' needs and expectations. This requires the implementation of the principles of continuous improvement at all levels of the company.

The company's ISO 9001 certification, renewed in 2021, reinforces our Quality Management System and encourages the continuous improvement of our practices.

Based on French regulations, the QUALIOP1 certification, obtained in 2021, shows the daily application of our quality approach to the specificities of our business. The integration of this standard into our quality management system contributes to the achievement of our priority objective: our clients' satisfaction.

To this end, we will place particular emphasis on:

- > The permanent appropriation and effective management of each of the processes of the Quality Management System
- > A real dynamic of continuous improvement at all levels within the company
- > The implementation of action plans defined within the framework of IFP Training's strategy to ensure its mission and to consider identified risks and opportunities.

The IFP Training's Executive Board is committed to implementing this policy, to involving all actors, to ensuring the availability of appropriate resources and to enforcing a fully operational quality management system.

All our employees contribute to the satisfaction of our customers and all the interested parties of our company. We know that we can rely on everyone's commitment and on the solidarity of our teams.

On behalf of the Executive Board
Rémi MOUCHEL

